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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/786,313	02/25/2004	Ravipal S. Soin	MSFT-3501/300585.03	3447

23377 7590 01/21/2009  
WOODCOCK WASHBURN LLP  
CIRA CENTRE, 12TH FLOOR  
2929 ARCH STREET  
PHILADELPHIA, PA 19104-2891

EXAMINER
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RECEK, JASON D

ART UNIT	PAPER NUMBER
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2442

MAIL DATE	DELIVERY MODE
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01/21/2009

PAPER

**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

<b>Interview Summary</b>	<b>Application No.</b> 10/786,313	<b>Applicant(s)</b> SOIN ET AL.	
	<b>Examiner</b> JASON RECEK	<b>Art Unit</b> 2442	

All participants (applicant, applicant's representative, PTO personnel):

- (1) JASON RECEK. (3) Joe Oriti (attorney of record).  
 (2) Andrew Caldwell (SPE). (4) Paul Dara (Reg. No. 52,793).

Date of Interview: 13 January 2008.

Type: a) ☒ Telephonic b) ☐ Video Conference  
 c) ☐ Personal [copy given to: 1) ☐ applicant 2) ☐ applicant's representative]

Exhibit shown or demonstration conducted: d) ☐ Yes e) ☒ No.  
 If Yes, brief description: \_\_\_\_\_.

Claim(s) discussed: 1, 19, 33, 44 and 49.

Identification of prior art discussed: Acharya.

Agreement with respect to the claims f) ☐ was reached. g) ☒ was not reached. h) ☐ N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Discussed the proposed amendments with respect to the cited art. The examiner indicted the proposed amendment to claim 1 appears to overcome the currently relied upon art. The definition of the term "ticket" was discussed as it is used in claim 1. Also discussed the 101 rejection of claims 44-48. See attached proposed amendments.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER OF ONE MONTH OR THIRTY DAYS FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

/Jason Recek/  
 Examiner, Art Unit 2442

/Andrew Caldwell/  
 Supervisory Patent Examiner, Art Unit 2442